

From: Gary Heine/=TMS/Toyota.

Sent: 7/30/2007 12:57 PM.

To: [-] Jeff Northrup/=TMS/Toyota@Toyota.

Cc: [-] Howard Abrahams/=TMS/Toyota@toyota; Tom Krembs/=TMS/Toyota@toyota.

Bcc: [-] .

Subject: Re: Buzzmetric Monthly Meeting Follow-up.

Jeff,

The problem QAP has is this meeting is the same time as our department meeting has been for years. Yes I know there are not many open times remaining on the calendar

Regards,
Gary Heine
Quality Assurance Powertrain Manager
Toyota Customer Services Division
O- 310 468 2521
C- 310 977 0860
F- 310 381 7783

Jeff Northrup/TMS/Toyota

07/30/2007 09:23 AM

To Gary Heine/TMS/Toyota@Toyota, Howard Abrahams/TMS/Toyota@Toyota, Tom Krembs/TMS/Toyota@Toyota
cc

Subject Re: Buzzmetric Monthly Meeting Follow-up

Gentlemen,

Because your departments did not have a representing at this meeting, please take a moment to review your issues in Julie's email below and place a priority rating on each topic. Please return the completed form to me by the end of business today (7/30/07), so I can send it back to Buzzmetrics. In addition, please provide any updates to the Hot List Topics that you want them to focus on in the coming month. If topic's can come off the list let me know that as well.

We will be send this list out in advance each month so that everyone can be prepared to provide updates during the meeting. If your not going to be able to send someone to this meeting to represent your group, please make sure someone gives me your input before the meeting so I can update your issues for you.

Thanks in advance for your support.

Jeff Northrup
QA Manager -- Body/Paint & TAS Operations
Product Quality & Service Support
(310) 468-2506 Phone
(310) 977-0869 Cell
(310) 381-6184 Fax

----- Forwarded by Jeff Northrup/TMS/Toyota on 07/30/2007 08:47 AM -----

"Julie Enzweiler" <Julie.Enzweiler@buzzmetrics.com>

07/26/2007 07:22 PM

To <Jeff_Northrup@toyota.com>

cc <Bill_Zlaket@toyota.com>

Subject Updated Quality List From Our Meeting

Hi Jeff,

Thanks for taking time out to meet with me today! Attached is the updated list from our meeting.

Thanks,
Julie

Julie A. Enzweiler
Senior Research Analyst

Nielsen BuzzMetrics
The Global Measurement Standard in Consumer-Generated Media

1128 Main Street, Fourth Floor
Cincinnati, OH 45202

513.618.6777 voice
513.618.6777 fax
859.653.3040 mobile
julie.enzweiler@buzzmetrics.com

www.nielsenbuzzmetrics.com